

Tire Hotel

Elevate your customer service and increase revenue

The storage of tires is a vital part of a car's care package. Tire hotel is a valuable service you can offer to your customers, either on premises or in other storage facilities.

Features of the Tire Hotel module include:

- Setup for defining storage facilities across companies and locations.
- Tire Hotel Order page where scope of work and tires can be defined (including information like profile depth, rim conditions, pressure sensor battery conditions).
- Transfer of Tire Hotel work to Service Order.
- Invoicing of Tire Hotel per Job in Service Order.
- Posting of Tire Hotel Order as "storage".
- Functionalities for Tire Hotel cleanup (clearing of storage bin) and Tire Switch.
- Tire Hotel "warehouse management" functionalities (report about open/blocked bins).
- Print-Outs for labels and customer confirmations.
- Consideration of Vehicle Appointment creation and segmentation possibilities.



Your Benefits

- Improve your customer's service experience.
- Easy upselling possibilities for Tire Hotel Orders scope.
- Quicker processing of Tire storages.

DMS What's new?

Explore a new set of additional functionalities and tools.
Designed for your dealership.

Tire Hotel

Tire hotel is deeply integrated into the incadea.dms. It supports the daily work of a service advisor during the tire season while improving customer service and taking advantage of a new business opportunities.

Uplift Your Service Area

Various simplifications and usability enhancements will speed up the creation of your service orders and improve employee performance.

Repeat Repair Handling

Repeated repairs (more than one time) are marked as 'Repeat Repairs' in order to track such incidents.

G/L Reconciliation

G/L accounts reconciliation can be a time consuming task. New reconciliation functionality will allow your accounting team to proceed faster with completing the activity.

GDPR

Updated version supports dealer GDPR compliance processes.